

Camping at Barleylands

Campsite Rules and Terms & Conditions

- We operate a strict no-refunds and no-exchanges policy. If we are unable to open the campsite or honour your booking, a refund will be issued minus a £2.50 booking fee per transaction.
 - Bookings can be made online 24/7 - www.barleylands.co.uk/camping
 - Full Payment will be taken at the time of booking.
 - All names and vehicle registrations for the party must be given at the time of booking - **MAXIMUM 2 VEHICLES PER PITCH.**
 - All guests must be able to provide a form of **identification** with address, if requested.
 - An email confirmation including attachments of your receipt, booking details and **site map containing codes** will be sent to you.
 - Anyone who does not have a valid booking will be asked to leave the site.
 - We do not allow groups of more than 2 under 25-year-olds.
 - Strictly **no** working/residential vans or commercial vans/vehicles are allowed on site (unless pre-agreed).
 - A speed limit of 5mph must be observed within the caravan park and on the approach lane.
 - No electric car charging or drones are permitted on site.
 - We will not accept any liability in respect of damage to any vehicles, or belongings on site.
 - Guests must respect others at all times. Quiet hours are **10pm to 7am**, and amplified music is prohibited. Non-compliance may result in removal from the campsite.
 - **A space of at least 6 meters must be left between caravans/motor homes/campervan/tents.**
 - The park and all the facilities are used entirely at the guests own risk. Please note that pitches close to the river have a risk of **flooding** during heavy rainfall.
 - No smoking allowed in the facility buildings (toilets/showers/washroom).
 - Children under 12 years of age must be accompanied by an adult when using the facilities.
 - **Feeding of the horses and entry into the horse paddocks, stables, or Equestrian Centre are strictly prohibited at all times.**
 - Assistance & Friendly dogs are welcome but must be kept on a lead. All dog fouls must be cleaned up immediately and disposed of in the bins provided. No dog is to be left unattended at any time during your stay. - NO Banned breeds allowed on site.
 - No dogs (except guide dogs) allowed in the facility buildings (toilets/showers/washroom). Owners are 100% responsible for their own dogs at all times - anyone not following these rules WILL be asked to leave site immediately.
 - **NO CAMPFIRES ALLOWED.** BBQ's and fire pits are permitted, but they must be raised off the grass. Please take care when using BBQ's and stoves and make sure they are safe and used in properly ventilated areas.
 - This is private property, and we reserve the right to refuse entry without reason. Barleylands staff reserve the right to ask you to leave the premises, without refund, if the behaviour of you, or a member of your party is unacceptable to us.
 - There is 24 hour CCTV surveillance in operation across the entire site.
 - We recommend that you arrive on site before 5:00pm if you require assistance with your arrival or set-up, as a warden is not available after this time.
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- **ALL CAMPERS MUST VACATE THEIR PITCH BY 11AM ON THE DAY OF DEPARTURE AND ENSURE NO RUBBISH IS LEFT ON SITE. FAILURE TO COMPLY WILL RESULT IN A £25 CHARGE TO THE ORIGINAL PAYMENT METHOD AND REFUSAL OF FUTURE BOOKINGS.**

